

# Leadership Challenge in The Winning Mindset for Supervisor



## Background:

Leaders must have competencies to develop the organization in the midst of disruption. Therefore, we need a leader who has different and groundbreaking leadership mindset.

As a change catalyst, a leader must be able to drive positive change and improvement in the organization.

Supervisors are demanded to have leadership capabilities that able to manage and reach their performance targets, by optimizing existing or limited resources.

This is why strategic thinking competence is needed for Supervisors, in solving problems and making decisions.

## Objectives:

- Understand the new mindset for organizational improvement and change in today's turbulence environment
- Act as change catalysts, is able to drive positive change & improvement in the organization
- Able to manage their performance targets by optimizing existing resources
- Harness more strategic ways of thinking in solving problems and making decisions

### Investasi Offline

**Rp 5.250.000** + PPN

### Investasi Online

**Rp 3.500.000** + PPN



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## Workshop Outline:

### Module 1:

- **Introduction: The Need for Change**
  - Impact of Change with your work and business
  - Driving Forces in Business Change (VUCA)
- **Winning Mindset as a Leader**
  - Agile mindset leader in turbulence era
  - Simulation: how to change your mind set
  - Knowing why Change Fails: Barrier of change

### Module 2:

- **Mapping Responses of Change:**
  - Navigator, Victims, Observers, and Critics
  - Leader rules to manage responses
- **Leader as Change Catalyst and Change Diver for Improvement**
  - **Focus on Result** – Performance Management System
  - **Focus on Customer** – Service Excellence & Knowing your Customer

### Module 3:

- **Leader as Change Catalyst and Change Diver for Improvement (continued)**
  - **Continuous Improvement**
    - Kaizen Philosophy
    - Creative in Solving Problem
- **Decision Making**
  - Type of Decision Making
  - Mapping Risk & Develop Contingency Plan

### Module 4:

- **Building Trust**
  - How to Gain your Trust Level?
  - 3 (three) Elements of Trust
- **Empowering People**
  - Mapping Problem in our Team
  - Giving Effective Feedback
- **Indicator of Change Implementation**
  - Wrap-up

## DEVELOPING DIGITAL AGILITY IN PEOPLE:

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